

EXECUTIVE SUMMARY OF THE ADULTS AND HEALTH SCRUTINY PANEL - 16TH APRIL 2013

Councillors Adamou (Chair), Erskine, Mallett, Stennett and Winskill

LC57. CABINET MEMBER QUESTIONS

Cllr Vanier introduced her portfolio.

There is a continued focus on developing the service.

- Budget pressures continue to be a key challenge, however the budget performance out-turn is on track and the projected over spend has significantly reduced.
- The local Healthwatch has recently replaced the Local Involvement Network following the Health and Social Care Act 2012
- Adults Services are working with the CCG and NHS Trusts on joint provision.
- Safeguarding continues to be high on the agenda and is monitored regularly.
- The Annual Account and Annual Safeguarding report are both now available on the Haringey website.

Agreed:

- The Clinical Commissioning Group would be invited to a future meeting to talk about the work being done on integrated care.

LC58. DRAFT QUALITY ACCOUNTS - WHITTINGTON HEALTH

The Panel received the draft Quality Account Objectives for the forthcoming year.

The Panel felt that the success measures needed to be more specific in order to actually measure any improvements over a specified period of time and was assured that there is adequate challenge on the targets set, for example from UCL partners and Non Executive Directors on the Board.

Agreed

- The Panel would look at the Quality Account again before it was finalised.

LC59. HEALTHWATCH HARINGEY

The Panel heard from Barbara Nicholls, Head of Adult & Voluntary Sector Commissioning.

The initial tender exercise was not successful. Therefore the Citizens Advice Bureau (CAB) and the Race Equality Council were approached to deliver Healthwatch in Haringey. CAB will provide information and advice, support and coordination of volunteers and statutory responsibilities such as the rights enter and view (adults residential and nursing care homes). The Race Equality Council will deliver community engagement aspects.

Since April 1 2013, council's have a statutory duty to commission independent advocacy services to provide support for complaints about NHS care or treatment. Haringey has joined a consortium with other local authorities and commissioned 'Voiceability'. Individual hospitals will still have PALS (Patient Advice and Liaison Service).

The Panel was informed that if a patient wished to make a complaint about their GP practice this would initially be via the Practice (should the person feel comfortable doing so). The current alternative and next step would be the NHS Commissioning Board. However, it was noted that an organisation had recently been commissioned to sit between GP Practices and the NHS Commissioning Board and that this was the North West London Commissioning Support Unit.

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The Panel were informed that the money for Healthwatch the money was a non-ring fenced, and that the HealthWatch contract value was £200k between the CAB and the Race Equality Council and the Voiceability contract was capped at £65k.

Agreed

- Barbara Nicholls to provide the contact details for the new Director of Healthwatch.
- Barbara Nicholls to provide:
 - Information on what powers Healthwatch have with regards to dealing with under performing PALS services.
 - An overview of what money was given to Haringey for the set up and running of Healthwatch and how this has been allocated.
 - Information on how membership of Healthwatch will be formed to ensure representativeness and democratic accountability across all sectors of the local community.
 - Information on the relationship between Healthwatch and other bodies which look after the safeguarding of residents.
 - Web link for information on complaints from Haringey Clinical Commissioning Group website
- Scrutiny Officer to continue research into whether Healthwatch are co-opted onto other Health Panels and any conflicts of interest with their seat on the Health and Wellbeing Board.
- Scrutiny Officer to ensure that the above mentioned Stakeholder Session is part of the draft work programme for 2013/14.

LC60. UPDATE ON PERSONALISATION AND PERSONAL BUDGETS

Bernard Lanigan, Head of Personalisation, Assessment & Occupational Therapy Services attending to update the Panel on personalisation.

The Panel was informed that individuals are at the centre of the process with safeguarding an integral part, including whether a person is capable and competent to make decisions themselves and that Personalisation allows an individual to stay in control.

There is a system in place to identify how much money a person would be entitled to. This is based on need so if two people have the same needs then they would have the same amount of money allocated to them. This allows for transparency.

Each person has a professional Social Worker assessment aided by an Occupational Therapist assessment and any other assessment seen as necessary. It is the needs identified which the financial allocation is based on.

Advice, information and signposting is a big part of Adults role for example if a client would prefer to do something other than attend a day centre then they can be signposted to adult learning or volunteering.

An Integrated Assessment tool has been developed which has reduced the time from assessment to receipt of money to 4 weeks. However, if a client needed the money immediately then they would receive it.

LC61. HEALTH AND WELLBEING STRATEGY DELIVERY PLAN UPDATE

Dr. Jeanelle de Gruchy, Director of Public Health, attended the Panel to talk about the Health and Wellbeing Strategy Delivery Plan report.

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The full Health and Wellbeing Strategy Delivery Plan reports to the Health and Wellbeing Board on an annual basis and exception reports quarterly.

The Panel noted that some performance target information was missing and was informed that this was a working progress, balancing the old target focused regime with the old NHS targets, the newer Public Health Outcomes Framework targets and any locally set ones, for example teenage pregnancy. There are also some national best practice targets, which are included but not mandated to be included.

The Panel asked about immunisations performance with reference to measles cases on the Haringey/Hackney border. The Panel was informed that there was currently one known case in Haringey and that the MMR uptake is quite high. However this was relating to age 5, and the concern is with older Children who should have previously been immunised and had not. The Panel were informed that there were challenges in ensuring children in the Somalian and Orthodox Jewish communities and the action being taken to tackle this challenge.

The Health and Social Care Act 2012 states that Directors of Public Health must assure themselves that plans are in place for immunisations to take place. The Panel queried where immunisations take place and was informed that this was dependant on the age of the child and the appropriate setting but that some do take place in schools and Children's Centres.

Agreed:

- The Public Health Budget would be presented at the next Panel meeting and would be linked to the delivery plan and performance.
- Dr. JdG would send a note to all Councillors once guidance was received from PHE.

LC62. WORK PROGRAMME 2013/14

The Panel were asked whether they had any suggestions for areas which the Panel should include in their work programme for the forthcoming municipal year. The following suggestions were made:

- Winterbourne View – as per email sent by Cllr Mallett to Cllr Adamou last month.
- Working together/Integrated Care
- Whittington – Quality Accounts and Estates Strategy
- GP Practice quality – reference was made to the 'Your NHS' website which could be a resource for this.
- Adults with Mental Health needs – physical health outcomes

Discussion on whether Children's Health should sit with the Adults and Health Scrutiny Panel or the Children and Young People's Scrutiny Panel.

Noted that should there be a matter which is cross cutting then this is the responsibility of the main Overview and Scrutiny Committee.

Noted that a joint Panel meeting between the Adults and Health Scrutiny Panel and the Children and Young People's Scrutiny Panel could be arranged to consider an item if necessary.

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Cllr Gina Adamou

Chair

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